

KATHY JAFFE, LMSW
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ASSOCIATIONS & CERTIFICATIONS

- Association for Conflict Resolution; Advanced Practitioner Member.
(*A merger organization of AF; CREnet, and SPIDR*)
- New York State Council on Divorce Mediation; Accredited Member.
- New York State Council on Divorce Mediation; Board of Directors.
- New York State Council on Divorce Mediation; Accreditation Review Board.
- New York State Unified Court System; Certified Member.
- Family & Divorce Mediation Council of Greater New York; Member.
- National Institute for Dispute Resolution; Member.
- New York State Dispute Resolution Association, Inc; Accredited Member.
- Rockland Municipal Planning Federation Planning/Zoning Certification.
- Mental Health Coalition of Rockland County; Treasurer.
- National Association of Social Workers; Member.
- Notary Public.

SPECIALIZED TRAINING

- Collaborative Law Training.
- Advanced Mediation Skills for United States Postal Service.
- Coaching; Fred Pryor Training.
- Mediating American with Disability Act Disputes; Key Bridge Foundation for the United States Department of Justice.
- John Haynes Advanced Divorce Mediation.
- Mediating Employment Disputes; Equal Employment Opportunity Commission.
- Multi-Party Collaborative Problem Solving; Center for the Environment, Cornell University.
- Matrimonial Fee Dispute Arbitrator; State of New York Unified Court System, Ninth Judicial District.
- 40-Hour Divorce Mediation; Center for Mediation & Training.
- Community Mediation; Office of Court Administration Unified Court System of the State of New York,

PROFESSIONAL EXPERIENCE

Kathy Jaffe Mediation Services, LLC, Pomona, NY

Founding Partner of a full time mediation practice where she has facilitated negotiations between parties on issues involving workplace, divorce, community, family, same-sex relationships, elder care, chronic illness, health care, personal injury, victim/offender, entertainment, school, online disputes and educational facility disputes. Conduct presentations, mini-conferences, trainings, coaching, consulting services and workshops for corporations, municipalities, police departments, health related and educational facilities and the Archdiocese of the State of New York. Teach peer-mediation programs in Rockland, Westchester and Bergen County school districts.

Online Ombuds Office, University of Massachusetts at Amherst, Amherst, MA

Mediator. Mediate e-commerce disputes on-line through the Ombuds Office in a pilot project for E-Bay.com and Transecure.com.

United States Postal Service, New York, NY

Mediator. Mediate Equal Employment Opportunity complaints within Postal Service Resolve Employees Disputes Reach Equitable Solutions Swiftly [REDRESS] program.

Key Bridge Foundation 2nd Judicial Department, New York, NY

Mediator. Mediate Americans with Disabilities Act complaints for the United States Department of Justice.

Equal Employment Opportunity Commission, New York, NY

Mediator. Mediate employment discrimination disputes.

State of New York Unified Court System Ninth Judicial District,

Arbitrator. Render decisions on matters involving matrimonial fee disputes.

Volunteer Counseling Service, New City, NY

- **Family Court Project** - Attended hearings to promote agency visibility in the courtroom. Interviewed judges and reported findings to VCS student group.
- **Peer Mediation Program** –Training student on the elementary, middle and high school level how to mediate interpersonal conflicts within their school.
- **Mediator.** Mediated cases referred from small claims and family court involving landlord/tenant, small claims, family and criminal court issues.
- **Community Outreach Program.** Educated the public, business and court system about mediation. Investigated and collected data regarding new programs. Wrote a proposal for a divorce mediation program. Implemented mediation services in the small claims courts around Rockland County.

TRAINING EXPERIENCE

Brown, Brown & Associates, Inc., Hempstead, NY

Trainer. Training employees working for *Consolidated Edison* on issues involving diversity, anger management techniques, enhancing communication, listening and conflict resolution skills, promote team-building techniques and identifying different behavioral styles in the workplace using Personal Profile System.

Resolve It, Inc., Bronx, NY

Trainer. Trained 1000 employees from *Co-op City*. This training introduced a new Workplace Policy discussing Sexual Harassment and Discrimination. Understanding cultural diversity issues, anger management techniques, communication and conflict resolution skills were also taught.

Mental Health Association, Pomona, NY

- **Trainer:** *Managing Anger Workshops*. Trained participants how to understand and express anger. Participants also were taught listening, communication and conflict resolution skills.
- **Trainer:** *Preventing Violence in our Schools*. Trained participants how to identify the triggers of violence and the dynamics of bully/victim relationships. Participants also learned how recognize the signs for potential violence in schools and ways to make schools safe.

Montclair University, Montclair, NJ

Trainer. Trained participant's communication, conflict resolution and problem solving techniques. Participants were also taught how to accept and recognize differences of others in a mediation session while remaining their neutrality.

Rockland Community College, Suffern, NY

Trainer. Trained students and teachers to Understand Diversity. Discussions included race, religion, class, ethnic, gender and sexual orientation.

OTHER MEDIA

Co-authored articles on divorce mediation, workplace, family and aging parent conflicts for Hudson Valley, NY and Bergen County, NJ. Interviewed for *Divorce Magazine*, *The Daily Freeman* Newspaper, New Paltz, New York and *The Journal New*, Rockland County, New York. Interviewed on Lite FM and WRKL radio regarding the benefits of mediation and co-hosted Live Radio Talk Show, *Conflict Negotiators*, for Jukebox Radio 103.1 FM.

EDUCATION

Master of Social Work
Bachelor of Social Work

Fordham University 1994
Ramapo College 1991